

Health Plan *Pulse*

Your monthly dose of Sidecar Health updates.



Your pharmacy upgrade is here

NEW AS OF 10/1

Prescriptions just got easier. Shop in the app and choose any pharmacy, just like before. What's new: show your digital Member ID at pickup. Your discount is built in, and your claim processes automatically — no invoice needed.

HOW IT WORKS

- 1

Shop for your prescription
Compare prices in the app and choose any pharmacy — retail or online.
- 2

Show your digital Member ID at the counter
It's all the pharmacy needs to bill us directly and apply your built-in SmithRx discount. Show it once and they'll keep it on file.
- 3

Pay any remaining deductible at the pharmacy
If your plan applies a deductible to prescriptions, the pharmacy collects up to that amount. Use your Sidecar Health Visa to pay.
- 4

We process your claim automatically
No invoice to upload. Below your Benefit Amount, you earn money back; above it, you owe the difference.



Your digital Member ID — all the pharmacy needs at the counter



Tip: Re-shop your prescriptions before your next fill

We've updated the pricing data behind your prescription Benefit Amounts, so what you pay or earn may look different than before. As always, they are set to typical local price so you will have pharmacy options that generate money back. Before your next fill, look up your medications again in Find Care to compare your options.

A few more things worth knowing

- Lowest price, applied for you.** The app compares competing discount programs and applies whichever price is lowest. Prefer a code from GoodRx or ScriptSave? Show it to the pharmacist before you pay, then submit your invoice.
- More ways to save.** Many prescriptions are now eligible for manufacturer copay assistance coupons.
- Specialty medications.** Costco Specialty Pharmacy gives you reliable access to most specialty medications at or below the Benefit Amount, delivered to your home — no Costco membership required.
- On a family plan?** If you're picking up prescriptions for more than one person, use a separate transaction and Sidecar Health Visa card for each for the quickest claims experience.



View your digital member ID card

Nothing about how your plan works has changed. This simply streamlines the pharmacy experience.

WED

21

October

12 and 12:45 pm ET

October member success webinar

A live walkthrough of the new pharmacy experience, plus tips for making the most of Find Care and your savings opportunities. Family members are welcome. Two sessions, 12 and 12:45 pm ET — register with the link that matches your plan.

RSVP here

if you're on an HSA-eligible plan

RSVP here

for everyone else

Can't make it? Register anyway for the recording.

Questions? Your Member Care team is here to help

Call (855) 282-0822 during business hours, or chat with us anytime through the [member app](#).