

Goodwill Columbus Directory

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Human Resources Contact Information & FAQs

	<u>Services</u>	<u>Name</u>	<u>Contact</u>
General / Employee Relations	Human Resources General Questions, Employment Verifications, Employee Relations	OPEN HR Coordinator	shannon.hill@gwcols.com 614-583-0303
	Human Resources Employee Relations, Performance Management, Employee Engagement	OPEN HR Business Partner People Services	shawn.mccloud@gwcols.com 614-583-0481
	Human Resources Employee Relations, Performance Management, Employee Engagement	Chandler Fields HR Business Partner Retail Operations	chandler.fields@gwcols.com 614-381-0779
	Human Resources Employee Relations, Performance Management, Employee Engagement	Shannon Hill HR Generalist Business Services	shannon.hill@gwco;s.com 614-202-4173
	Human Resources & Recruiting Recruiting, Performance Management, Talent Development, Employee Relations,	Shawn McCloud Manager, HR Business Partnerships	shawn.mccloud@gwcols.com 614-583-0481
	Human Resources Workforce - Compensation - Succession Planning, Talent Development, Shared Services Support, Escalated Issues	Peggy Wible Director, Human Resources	margaret.wible@gwcols.com 614-583-0343
Recruiting	Recruiting Background Checks, Drug Test, Candidate Status Updates	OPEN Recruiting Coordinator	angelica.alvera@gwcols.com 614-962-4890
	Recruiting (ADS/SL/WCS) Openings, Job Postings, Interviews	Amarilis (Lili) Torres Recruiter	amarilis.torres@gwcols.com 614-705-9081
	Recruiting (Contract Services) Openings, Job Postings, Interviews	Andrea Crawford Recruiter	andrea.crawford@gwcols.com 614-962-4885
	Recruiting (WFD/Retail) Openings, Job Postings, Interviews	Vickie Long Lead Recruiter	vickie.long@gwcols.com 740-915-5316
Benefits / LOA	Benefits Enrollments, Coverage, Wellness	Michelle Scott-Reed Manager, Benefits	benefits@gwcols.com 614-966-8637
	Leave of Absence (LOA) ADA, FMLA, Personal Leave	Ayisha Jones-Boyd LOA & Benefits Administrator	LOA@gwcols.com 614-512-3009
	Benefits Hands-on assistance making the most of health care and other benefits	Angelica Alvera Field Benefits Specialist	angelica.alvera@gwcols.com 614-962-4890
Family Strength	Assistance with Life Challenges Housing, Food, Healthcare, Crises, etc.	Christi Meuser Family Strengthening Coordinator	christi.meuser@gwcols.com 614-306-3195
HRIS	Dayforce Support Technical Assistance of any kind.	Kyle Bird HRIS Solutions Specialist	dayforce.support@gwcols.com 614-583-8682
Learning	Dayforce Learning Access to Learning, Tracking Learning Activity, Leadership & Career Development	Victor Johnson Lead, Organization Learning & Development	victor.johnson@gwcols.com 614-519-9258

Human Resources Contact Information & FAQs

Who do I contact?

I have an opening on my team that needs filled or a question about a candidate.

Contact the Recruiter assigned to your department. (See recruiters above)

I have a workplace or employee relations issue or corrective action to submit.

Contact your HR Business Partner, Generalist. (See above.) Submit general questions or disciplinary notices to HR@gwcols.com.

One of my employees would like to speak to HR about a workplace issue, employment verifications, etc.

Contact our HR Coordinator at HR@gwcols.com or 614-583-0303.

I have questions about Dayforce Learning, New Employee Learning Plans, and/ or course enrollment.

Reach out to Victor Johnson at 614-519-9258 or victor.johnson@gwcols.com.

I need help with my benefit enrollment or questions about my coverage.

Please reach out to benefits@gwcols.com with any of your benefit questions.

I think I may need to take a personal or medical leave of absence.

If you or your employee may need an accommodation or need to take leave for any reason, contact LOA@gwcols.com

I need to do a password reset

If you receive a call from an employee requesting a password reset contact ITSupport@gwcols.com

Accounting Department Contact Information

Name	Email	Description of Duties
Derrick Turner	derrick.turner@gwcols.com	General Ledger, Month-End Close, Financial Package, Audit
Karyne Massey-Rashid	karyne.massey-rashid@gwcols.com	General knowledge of all aspects of the department(Billing, Payables, Purchasing, General Ledger, Receivables)
Heather Czernewski	heather.czernewski@gwcols.com	Payroll
Stephanie Wood	stephanie.wood@gwcols.com	Payroll, Accounts Payable backup
Jerome Davis	jerome.davis@gwcols.com	Purchasing, Accounts Payable
Deka Salah	deka.salah@gwcols.com	WFD and Business Services Monthly Billing
James Kasper	james.kasper@gwcols.com	Work In Process (WIP), Social Recreation(Billing & Apply Payments), Medicaid Entries, OOD billing & Entries, Investment, Balance Sheet Reconciliations
Michel Duvillage	michel.duvillage@gwcols.com	Balance Sheet / Bank Reconciliations, GII Reporting , Quarterly CRP, Annual 1099 Process, WIP to Fixed Asset Creation

Goodwill Directory

Location	Street	City	State	Zip	Primary Number
Administrative Office	671 S. High St., Suite 800,	Columbus	OH	43206	614-294-5181
Job Training Services	All locations				614-966-9283
Front St. Job Training Center	605 S. Front St, Suite 110	Columbus	OH	43215	614-583-0206
Brice Rd. Job Training Center	2675 Brice Rd.	Columbus	OH	43232	614-583-8690
Grove City Job Training Center	4178 Buckeye Parkway	Grove City	OH	43123	614-583-0436
Clintonville Job Training Center	5300 N. High St	Columbus	OH	43214	614-516-4452
ADS Dodridge Hub	250C West Dodridge Street	Columbus	OH	43202	614-583-0348
ADS Berwick Hub	1491 College Avenue	Columbus	OH	43209	614-231-8115
ADS Gahanna Hub	500 N Hamilton Road	Gahanna	OH	43230	614-476-2495
ADS Art Studio	50 Robinwood Ave.	Whitehall	OH	43213	614-583-0200
ADS Grove City Hub	4178 Buckeye Parkway	Grove City	OH	43123	614-583-0427
ADS North Hub	6633 Doubletree Ave.	Columbus	OH	43229	614-274-5296
Residential Admin Offices	605 S. Front St, Suite 110	Columbus	OH	43215	614-583-0422
WCS North	6633 Doubletree Ave.	Columbus	OH	43229	614-274-5296
ADC Blacklick	6847 E Broad	Columbus	OH	43213	614-563-7874
ADC Henderson	2178 Henderson	Columbus	OH	43220	614-563-9204
ADC Linworth	2171 W Dublin Granville Road	Worthington	OH	43085	614-563-7992
ADC Kingsdale	3172 Kingsdale Center	Upper Arlington	OH	43220	614-563-9204
ADC 5th Ave.	1759 W 5th Avenue	Columbus	OH	43212	614-562-3487
ADC Riverside	3588 Riverside Drive	Upper Arlington	OH	43221	614-563-8201
ADC Frantz Rd.	5724 Frantz Rd	Dublin	OH	43016	614-565-2867
ADC Bexley	524 Cassady Ave.	Bexley	OH	43209	614-687-2046
ADC New Albany	5501 New Albany Road	New Albany	OH	43054	614-301-1970
Morse Rd. Retail Store	2933-37 Morse Road	Columbus	OH	43231	614-414-0441

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Gahanna Rd. Retail Store	358 S Hamilton Road #E	Gahanna	OH	43230	614-476-6177
Hilliard Retail Store	3608 Main Street	Hilliard	OH	43026	614-777-5811
High St. Retail Store	2550 N High Street	Columbus	OH	43202	614-384-9768
Whitehall Retail Store	52 Robinwood	Columbus	OH	43213	614-255-0996
Renner Rd. Retail Store	5526 Renner Road	Columbus	OH	43228	614-971-4000
N. Hamilton Retail Store	5130 N Hamilton Road	Columbus	OH	43230	614-289-0144
Canal Winchester Retail Store	775 W Waterloo Street	Canal Winchester	OH	43110	614-834-9660
Sawmill Retail Store	6525 Sawmill Road	Dublin	OH	43017	614-792-9177
Brice Rd. Retail Store	5800 Chantry Drive (aka Brice Road)	Columbus	OH	43232	614-729-7760
Clintonville Retail Store	5300 N. High St	Columbus	OH	43214	614-516-4452
Grove City Retail Store	4178 Buckeye Parkway	Grove City	OH	43123	614-642-8591
Fisher Rd. Warehouse	2660 Safin (Fisher Road)	Columbus	OH	43204	No Number
Brice Rd. Retail Ops Center	2675 Brice Rd.	Columbus	OH	43232	614-729-7760