

Goodwill Vision: All individuals are embraced as valued and dignified members of our community. Goodwill Columbus Vision Survey 2023



	Item	Target	Q1 2023	Q2 2023	Q3 2023	Q4 2023
1	<i>I am proud to work for Goodwill and support Goodwill's mission.</i>	92%	96%	96%	97%	96%
2	<i>My manager is a great role model.</i>		89%	86%	88%	92%
3	<i>My manager treats people with respect.</i>		95%	91%	89%	95%
4	<i>The people I work with treat each other with respect.</i>		91%	89%	89%	90
5	<i>I receive praise when I do good work.</i>		87%	83%	88%	91%
6	<i>I would recommend Goodwill as a great place to work.</i>		86%	87%	89%	91%
7	<i>My manager or someone at works talks to me about my goals</i>		82%	83%	83%	86%
8	<i>I have the tools I need to do my job.</i>		86%	81%	84%	86%
9	<i>My input and ideas are valued and considered.</i>		86%	84%	87%	91%
10	<i>I have a good friend at work.</i>		82%	79%	83%	84%

Department	#'s Q1 2023	#'s Q2 2023	#'s Q3 2023	#'s Q4 2023
Retail (Stores, ADC, E-Commerce, Warehouse, Drivers)	44	107	66	61
Custodial	37	43	42	-
Security	10	14	20	-
Custodial/Security Combined			-	55
Adult Day Services	20	45	34	33
Work and Community Services	19	59	32	14
Supported Living	38	59	54	44
Workforce Development	22	44	33	32
Shared Services (Accounting/Finance, Compliance, Development, Facilities, HR, IT, Marketing, Safety)	31	43	45	47
Total Employee Participants	221	387	326	286
Total Headcount	1025	1159	1162	1175
% participation	22%	33%	28%	24%

Overall feedback in 2023 was positive and consistent. Areas of note include the increased ratings in categories 5, 6, 7, 9 & 10. Consistent strong ratings in categories 1, 2, 3 & 4.