



## Meet Nicole

### Finding career success through Goodwill Columbus

In 2018, Nicole joined the Goodwill Columbus team as an unarmed security guard. She worked full-time to support her two children. After a few years, she decided to enroll in the Goodwill Columbus Workforce Development IT training program. Nicole completed the coursework entirely online while raising her boys at home. With an A+ IT Certification, she was hired by Goodwill Columbus' IT Department and continues to provide crucial support in all areas of the business.

To hear other stories like Nicole's or to learn more about our free job training programs, visit [goodwillcolumbus.org](https://goodwillcolumbus.org).

## Our Locations



- Administrative Office
- Retail Store
- Attended Donation Center
- Art Studio & Gallery
- People Services Location
- Job Training Location
- Job Training at Columbus Metropolitan Libraries

Donations are accepted at Retail Stores and Attended Donation Centers. To find a location near you, visit [goodwillcolumbus.org/donate](https://goodwillcolumbus.org/donate)



# OPPORTUNITY



## Job training and credential services



## We believe in the power of work

From 1-on-1 career coaching to job credentials to digital literacy, our free job training programs are open to all.

These services are offered to the public at no cost at various Goodwill Columbus job training centers and are focused on preparing individuals for in-demand jobs in the information technology, healthcare, hospitality, and logistics industries.



[goodwillcolumbus.org](https://goodwillcolumbus.org)





## Basic Work Readiness

Our team of experienced career coaches and facilitators can help prepare individuals for their first or next best job with basic assessments, resume help, interview prep, and more. With options for both in-person and remote training, jobseekers can start today and get one step closer to their goals.

## Information Technology (IT)

Goodwill Columbus offers free IT training and credentials, like CompTIA A+ and Google certifications, that are open to anyone interested in starting or growing a career in technology. Completing this course enables people to secure in-demand roles like IT support specialist, technical support analyst, or cyber security specialist.

## Hospitality

This programming and coaching is for people looking to begin or expand a career in customer service. Completing this Goodwill Columbus pathway can lead to many new job opportunities in lodging, food service, and retail.

## AMP: Achieve More and Prosper

A free, life-changing opportunity for young adults, ages 18-24, who are not currently enrolled in classes. In partnership with the Franklin County Department of Job and Family Services (JFS) & the Workforce Development Board of Central Ohio (WDBCO), Goodwill Columbus is proud to offer free specialized assistance and coaching to young Central Ohioans looking to make a positive change in their life.

### Qualifications:

- Young adults, ages 18-24 years old
- Reside in Franklin County
- Not currently enrolled in classes
- Meets eligibility requirements



## Digital Literacy

This program provides free training for anyone interested in expanding their digital skills for work and everyday life. Goodwill Columbus digital literacy classes, which take place across Franklin County and at many Columbus Metropolitan Library branches, teach computer basics, smartphone and tablet usage, internet safety, and more.

## Healthcare

A career in healthcare is within reach with Goodwill Columbus' free job training and certification programs. People who complete our free, in-person courses can earn credentials for in-demand roles in areas like hands-on patient care, healthcare administration, and more.

## Logistics

Start your career in the commercial transportation industry with our Roads2Work program. This program provides people with the opportunity to earn their Class A CDL.

## Why Goodwill?

- Always free
- 1-on-1 coaching, in-person and online
- Industry recognized credentials
- Job placement with some of Central Ohio's top employers